

Environment and Neighbourhoods Performance Indicator Report

	Performance Indicator Type	Reference	Title	Service	Frequency & Measure	Rise or Fall	Baseline	Last Year Result	Target	Quarter 1	Quarter 2	Predicted Year End Result	Data Quality
1	Business Plan	BP-05C	Rent collected by the local authority as a proportion of rents owed on Housing Revenue Account (HRA) dwellings.	Housing Management	Monthly %	Rise	96.53%	96.62%	97.50%	96.42	96.57	96.75	Checklist completed, no concerns highlighted, but additional supporting comments required.
Performance continues to mirror performance in 2008/09. Discussions are taking place with ALMOs to find out what measures are being implemented to improve performance, and what impact the recession is having on performance.													
2	Leeds Strategic Plan - Government Agreed	NI 16	Serious acquisitive crime rate	Community Safety	Monthly Number per 1000	Fall	27 per 1000	27.8 per 1000	25.8 per 1000	6.9 per 1000	6.1 per 1000	26.1 per 1000	No Concerns with data
Just below standard to meet LAA target. Up 1.6% against previous year but down 11.9% (632 fewer offences) in Quarter 2 than Quarter 1, overall 12 month trend is down. See Q2 TP-2a Improvement Priority Tracker for fully details.													
3	Leeds Strategic Plan - Government Agreed	NI 20	Level of Assaults with injury crime per 1,000 population.	Community Safety	Monthly Number per 1000	Fall	8.0 per 1000	7.5 per 1000	7.5 per 1000	2.0 per 1000	1.7 per 1000	7.3 per 1000	No Concerns with data
Above standard to meet LAA target. Down 6.9% against previous year (204 fewer offences). See Q2 TP-2a Improvement Priority Tracker for fully details.													
4	Leeds Strategic Plan - Government Agreed	NI 30	Prolific and other Priority Offender re-offending rate	Community Safety	Quarterly %	Fall	0%	-45%	-17%	-45%	-45%	-45%	Checklist completed, no concerns highlighted, but additional supporting comments required.
The measurement of achievement for NI 30 is carried out by the Home Office based on crime and conviction data submitted by Police, Probation and the Criminal Justice Service. This data is not available locally and therefore we are subject to Home Office timescales with regard to receiving performance data. Data is provided by the Home Office in arrears. For Quarter 2 2009-10 we are only able to report on the end of year position for 2008-09, which shows a 45% reduction in convictions within our static cohort. This is against a target of 15%, a significant positive result. See Q2 TP-2b Improvement Priority Tracker for fully details.													
5	Leeds Strategic Plan - Government Agreed	NI 40	Number of drug users recorded as being in effective treatment	Community Safety	Quarterly Number	Rise	2,939	3,139	3,028	3,147	Due November	3,187	No Concerns with data
Above standard to meet target, up 6.8% on the baseline a (3,147) Quarter 2 figures due mid Nov. See Q2 TP-2c Improvement Priority Tracker for fully details.													

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6	Leeds Strategic Plan - Government Agreed	NI 192	Percentage of household waste sent for reuse, recycling and composting	Environmental Services	Monthly %	Rise	30.41%	30.41%	33.94%	35.55%	35.47%	35.02%	No Concerns with data
<p>Performance for the first half of the year has been positive with 35.47% of household waste generated being re-used, recycled or composted. This compares to 31.79% for the same period in 2008/09. A further 60,000 households now have access to kerbside garden waste collections than in the previous year and this has helped boost performance levels in the first half of the year. However, the industrial action is likely to impact on this measure, the full effect will be measured later in the year. For this reason it is rated as Amber to reflect the uncertainty.</p>													
7	Leeds Strategic Plan - Government Agreed	NI 152	Working age people on out of work benefits	Regeneration	Quarterly %	Fall	11.2%	10.9%	10.6%	10.9%	N.A.	11.1%	No Concerns with data
<p>For National Indicators 152 and 153 the data is published nationally by the Department of Works and Pensions with a 6 month time lag. See TP 3a Priority Tracker. Job Seekers Allowance data (September 2009) shows that there are now 24,282 JSA claimants in Leeds (27% of which are women and 73% are men), equivalent to 4.9% of the working age population. The claimant count has decreased for the first time since April 2008, however overall it has increased by 66% from the previous August. In comparison with the other 7 Core Cities, Leeds has experienced the third highest increase in new JSA claimants over the last 12 months. In August and September 2009 the figures show that numbers in Leeds have fallen slightly, whilst they have continued to increase in all the other Core Cities. In September 2009 4775 people made a new claim to JSA with 5003 people leaving the JSA register.</p>													
8	Leeds Strategic Plan - Government Agreed	NI 141	Percentage of vulnerable people achieving independent living	Strategic Housing and Commissioning	Quarterly %	Rise	59.77%	76.39%	71.00%	83.77%	80.81%	71.00%	No Concerns with data
<p>Quarter 1 figure (amended) represented the highest quarterly score against this indicator achieved by Leeds Supporting People. Contracts Officers have worked with poorly performing services to drive up performance. Quarter 2 performance again shows very strong performance against NI 141, significantly in excess of target.</p>													
9	Leeds Strategic Plan - Partnership Agreed	LKI-HAS4	The number of homeless acceptances made in the year (cumulative)	Strategic Housing and Commissioning	Monthly Number	Fall	1,142	1,099	1,060	153	123	552	Checklist completed, no concerns highlighted, but additional supporting comments required.
<p>Between Quarter 1 and Quarter 2 homelessness acceptances have decreased by 30 from 153 to 123 (20%).</p> <p>The year end target is to have no more than 1060 homelessness acceptances. A straight line projection based on the first 6 months of 09/10 gives us a predicted year end figure of 552 acceptances which is only just over half of the original target figure.</p> <p>Low homelessness acceptances can be indicative of a 'gate keeping' service. In Quarter 2 there were 454 homelessness preventions against 123 homeless acceptances meaning that there were 3.7 homelessness preventions for every homeless acceptance. The extent of this achievement is best compared to the 2008/09 figure of 1:1.18 to emphasize the vast improvement in this area in the first 2 quarters of 2009/10.</p>													

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10	Leeds Strategic Plan - Partnership Agreed	NI 153	Working age people claiming out of work benefits in the worst performing neighbourhoods	Regeneration	Quarterly %	Fall	28.7%	27.3%	27.7%	27.3%	N.A.	29.8%	No Concerns with data
For National Indicators 152 and 153 the data is published nationally by the Department of Works and Pensions with a 6 month time lag. See TP 3a Priority Tracker. See Job Seeker Allowance comments above (NI 152). As might be expected, the JSA claimant rate within Leeds NI 153 localities is higher 11.1% than the city average of 4.9%.													
11	Leeds Strategic Plan - Partnership Agreed	NI 158	% non-decent council homes	Strategic Landlord	Monthly %	Fall	18.5%	18.5%	10.0%	17.3%	15.6%	10.0%	No Concerns with data
Positive improvement on performance this quarter with a 1.7% drop in non decency from the previous quarter. This is due to continued population of the Keystone Asset Management Database from property surveys, ALMO capital completion work and continued data cleansing work.													
12	National Indicator	NI 15	Serious violent crime rate	Community Safety	Monthly Numerical	Fall	612 (Actual)	579 (Actual)	0.75 per 1000	0.19 per 1000	0.17 per 1000	0.70 per 1000	No Concerns with data
Above standard to meet target. Down 7.3% against previous year (22 fewer offences)													
13	National Indicator	NI 18	Adult re-offending rates for those under probation supervision	Community Safety	Quarterly %	Fall	N.A.	-2.98%	N.A.	N.A.	N.A.	N.A.	No Checklist Received
This is a probation service indicator therefore no checklist has been completed. This result is obtained from the National Indicator Datahub.													
14	National Indicator	NI 28	Knife crime rate	Community Safety	Quarterly Number per 1000	Fall	1.0 per 1000	1.0 per 1000	N.A.	0.3 per 1000	0.2 per 1000	1.0 per 1000	No Concerns with data
Year To Date =382 knife crimes													
15	National Indicator	NI 29	Gun crime rate	Community Safety	Quarterly Number per 1000	Fall	0.2 per 1000	0.2 per 1000	N.A.	0.1 per 1000	0.03 per 1000	0.1 per 1000	No Concerns with data
Year To Date =47 gun crimes													
16	National Indicator	NI 32	Repeat incidents of domestic violence	Community Safety	Quarterly %	Fall	N.A.	N.A.	22% (National target)	23.5%	25.3%	22.0%	No Checklist Received
This is a new indicator for 2009/10. currently there are 4 MARACs (multi-agency risk assessment conference) that deal with high risk domestic violence cases across the city. Processes and systems are being embedded so that there is consistency. Leeds is working towards the indicative national recommended target of 22% but will set targets once a full baseline year has been completed. A cautionary Amber rating has therefore been set. Checks on Data Quality arrangements are being made with the Police.													
17	National Indicator	NI 34	Domestic violence - murder	Community Safety	Quarterly Number	Fall	N.A.	N.A.	N.A.	0	0	3	No Checklist Received
Between April and September 2009, there have been no domestic homicides in Leeds. Data Quality checks to be made with the Police.													

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	Performance Indicator Type	Reference	Title	Service	Frequency & Measure	Rise or Fall	Baseline	Last Year Result	Target	Quarter 1	Quarter 2	Predicted Year End Result	Data Quality
18	National Indicator	NI 143	Offenders under probation supervision living in settled and suitable accommodation at the end of their order or licence	Community Safety	Quarterly %	Rise	80.4%	80.4%	70.0%	83.0%	80.5%	80.5%	Checklist completed, no concerns highlighted, but additional supporting comments required.
Leeds continues to perform well and at 80.5% which is 10% above the national target of 70%. This follows a strong second quarter performance which takes Leeds above the National Average of 79.1% and is the second highest district across West Yorkshire behind Calderdale.													
19	National Indicator	NI 144	Offenders under probation supervision in employment at the end of their order or licence	Community Safety	Quarterly %	Rise	42.1%	42.1%	40.0%	26.0%	35.2%	40.0%	Checklist completed, no concerns highlighted, but additional supporting comments required.
The YTD performance means that Leeds is almost 5% below the National Target of 40%. It is below the National average of 40.5% and West Yorkshire's overall performance of 36.9%. Evidence suggests that this performance is indicative of the economic downturn.													

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20	National Indicator	NI 196	Improved street and environmental cleanliness through reducing levels of fly tipping whilst increasing levels of enforcement activity	Environmental Action Team	Monthly Number	Fall	3	3	3	4	2	3	No Concerns with data
<p>The indicator compares the number of fly tips recovered with the amount of enforcement action undertaken on a year by year basis. Performance is calculated via a four point matrix; 1 being very effective through to 4 being poor. In the first half of the year the number of fly tips increased compared to the same period in 2008/09 (it should be noted that recording improvements were made during 2008/09 so the full picture will not be known until year end). The trend in the first half of the year highlights that the size of fly tips seems to be reducing with more fly tips being a car boot size or small van load and less being significant or multiple loads. This has had a positive effect on the measure as the scoring mechanism is weighted (i.e. the smaller the fly tip the better). At the same time, the number of enforcement actions undertaken in the first half of the year has actually decreased in comparison to the same period in the previous year. Analysis to identify hotspot areas for fly tipping has been undertaken and these have been passed to the Environmental Action Teams and Specialist Team for investigation. The current industrial action is likely to have an impact on performance but the full extent of this will not be known until later in the year.</p>													
21	National Indicator	NI 184	Food Establishments in the area which are broadly compliant with food hygiene law	Environmental Services	Quarterly %	Rise	76%	76%	78%	78%	78.42%	78%	Checklist completed, no concerns highlighted, but additional supporting comments required.
<p>This indicator is reported annually and therefore is subject to change and fluctuation over the year. In the first half of the year, indicative results show that 78.4% of premises are broadly compliant. This is an improvement of performance on the previous year and if performance remains at this level, the year end target will be realised.</p>													
22	National Indicator	NI 191	Kilograms of residual household waste collected per household	Environmental Services	Monthly KG	Fall	736 KG	675 KG	663 KG	165 KG	310.4 kgs	663KG	No Concerns with data
<p>Performance in the first five months of the year was encouraging with a marked improvement on the same period last year. The garden waste roll out to an additional 60,000 households was completed in July. The current industrial action is likely to have an impact on performance but the full extent of this will not be known until later in the year.</p>													
23	National Indicator	NI 193	Percentage of municipal waste land filled	Environmental Services	Monthly %	Fall	67.17%	67.17%	62.75%	61.16%	61.80%	62.75%	No Concerns with data
<p>Performance in the first half of the year was positive with 61.8% of waste sent to landfill compared to just under 65% for the same period in the previous year. Performance was assisted by the roll out of garden waste collections to a further 60,000 households across the city. The current industrial action is likely to have an impact on performance but the full extent of this will not be known until later in the year.</p>													

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24	National Indicator	NI 155	Number of affordable homes delivered	Strategic Landlord	Annually	Rise		410	500	33	146 (prov)	495	No Concerns with data
<p>The number of Affordable Housing units delivered through the Planning Process (s106) has reduced significantly due to the current economic climate, difficulties now faced by developers in obtaining funding as well as a general lack of confidence in the housing market, meaning developers have postponed new housing developments.</p> <p>However the loss in affordable homes delivered through the Planning Process has been off set through Leeds City Council's ability to identify and make land available for affordable housing, through the Affordable Housing Strategic Partnership Board (AHSPB). This has enabled to Leeds to attractive a significant amount of Government and Private Investment and significantly increase in the numbers of homes been built as part of the National Affordable Housing Programme across the city.</p>													
25	National Indicator	NI 156	Number of households living in temporary accommodation	Strategic Housing and Commissioning	Quarterly Number	Fall	548	281	260	227	180	175	No Concerns with data
<p>Between Quarter 1 and Quarter 2 2009 temporary accommodation has decreased from 227 to 180. This is a continuation of the outstanding performance in this area with a decrease of 47 households or 21%.</p> <p>We have seen homeless households in private sector accommodation decrease by 58 from 137 at the end of Quarter 1 to 79 in Quarter 2.</p> <p>In this period we have also completely ended the use of private sector units for single homeless people. The increase in homelessness preventions has been key to the continued decrease of households in temporary accommodation. This has also been achieved through closer working with the SP commissioned emergency accommodation units where we have seen an increase in utilisation from 90 units in Quarter 1 up to 101 units in Quarter 2.</p>													
26	National Indicator	NI 142	Percentage of vulnerable people who are supported to maintain independent living	Strategic Housing and Commissioning	Quarterly %	Rise	99.00%	98.78%	99.00%	97.70%	97.78%	99.00%	No Concerns with data
<p>Contracts Officers continue to work with service providers to continue to improve performance.</p>													
27	National Indicator	NI 33A	Number of deliberate primary fires per 10,000 population	West Yorkshire Fire Service	Quarterly Number	Fall	16.4 per 10,000 population	11.8 per 10,000 population	15.3 per 10,000 population	2.5 per 10,000 population	2.4 per 10,000 population	9.8 per 10,000 population	No Concerns with data
28	National Indicator	NI 33B	Number of deliberate secondary fires per 10,000 population	West Yorkshire Fire Service	Quarterly Number	Fall	53.2 per 10,000 population	40.6 per 10,000 population	51.4 per 10,000 population	12.6 per 10,000 population	12.0 per 10,000 population	49.2 per 10,000 population	No Concerns with data
<p>The Arson Task Force Coordinator has undertaken to develop links with Leeds City Council Planning Department in order to set up a pilot scheme in Leeds for identifying potential arson risk. Past experience has shown that properties which have had planning permission refused for demolition to be rebuilt are often subject to arson attacks, for example public houses with license refusals or application for demolition and these properties are also an increased attraction for anti-social behaviour. The pilot initiative will ensure planning application refusals are to be communicated to the Arson Task Force. This will enable the team to check the security of the property and also inform our Operations department, enabling them to risk assess and inform fire investigation team, making them aware of any potential issues.</p> <p>Feedback has been received from the pilot initiative run in the Seacroft area of Leeds with Leeds Call Centre, formalising the reporting of rubbish and tracking its removal and outcomes. The pilot scheme has been deemed a great success and will be expanded to cover the whole of Leeds District. The scheme also enables any rubbish reported by the Arson Task Force to be prioritised, speeding up the removal and reducing the threat of potential deliberate ignition.</p>													

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29	National Indicator	NI 49A	Total number of primary fires per 100,000 population	West Yorkshire Fire Service	Quarterly Number	Fall	283.7 per 100,000 population	220.6 per 100,000 population	264.8 per 100,000 population	50.8 per 100,000 population	44.9 per 100,000 population	191.6 per 100,000 population	No Concerns with data
30	National Indicator	NI 49B	Total number of fatalities due to primary fires per 100,000 population	West Yorkshire Fire Service	Quarterly Number	Fall	N.A.	0.8 per 100,000 population	Not Set	0.1 per 100,000 population	0.1 per 100,000 population	0.5 per 100,000 population	No Concerns with data
31	National Indicator	NI 49C	Total number of non-fatal casualties (excluding precautionary checks) per 100,000 population	West Yorkshire Fire Service	Quarterly Number	Fall	14.2 per 100,000 population	9.7 per 100,000 population	13.1 per 100,000 population	2.4 per 100,000 population	2.4 per 100,000 population	9.5 per 100,000 population	No Concerns with data
<p>West Yorkshire Fire and Rescue Service (WYFRS) are continuing to work in partnership and develop partnership working with agencies that have contact with the vulnerable members of our society and are identified at greater risk from fire. For example a partnership is under development with Aire Valley Homes, ensuring we are pro-active in identifying individuals that may need further assistance to live safely and independently within their own properties and reduce the incidents of accidental dwelling fire deaths and injuries.</p> <p>10992 Home Fire Safety Checks have been completed in the Leeds District during quarter 2, providing education on fire safety awareness, hazards within the home and planning an emergency escape route in the event of a fire occurring. Assisting WYFRS to create safer homes within Leeds.</p>													
32	Local Indicator	BV-91B	Percentage of households resident in the authority's area served by a kerbside collection of at least two recyclables	Refuse Collection & Waste Management	Quarterly %	Rise	93.39%	93.39%	95.00%	93.39%	93.39%	95%	Some Concerns with data
<p>Reports highlight that over 310,000 properties have access to green recycling. A project is ongoing to highlight where gaps are in terms of the provision of recycling facilities at the kerbside and to assess what solutions can be formulated to ensure that over time all residents have access to recycling provision of some description. The work will focus on identifying solutions and how these can best be programmed to achieve maximum results in terms of participation and likely yields.</p>													
33	Local Indicator	LAA-SSC25	Homelessness acceptances due to violence and harassment.	Homeless and Advisory Service	Quarterly Number	Fall	307	243	300	38	22	120	No Concerns with data
<p>There has been a significant decrease in the number of homeless acceptances due to harassment and violence, a reduction of 16 between Quarter 1 and Quarter 2 which is equivalent to 42%. As with all homeless acceptances this figure is directly affected by the performance of homelessness prevention which has had a very positive impact in Quarter 2.</p>													
34	Local Indicator	LKI-HAS11	Number of sanctuary installations completed	Homeless and Advisory Service	Monthly Number	Rise	305	385	350	114	97	422	No Concerns with data
<p>There has been a decrease in the number of sanctuary installations between Quarter 1 and Quarter 2. This is not an indicator of poor performance in Quarter 2 but of exceptional take up of this homelessness prevention option in the first quarter. These 6 months figures provide an SLP of 422 at year end which positively exceeds the target by 32.</p>													

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35	Local Indicator	LKI-HAS5	The number of homeless acceptances resulting from parental eviction (cumulative)	Strategic Housing and Commissioning	Monthly Number	Fall	209	139	100	17	20	74	Checklist completed, no concerns highlighted, but checklist to be revised.
<p>There has been a marginal increase in homeless acceptances due to parental eviction with 17 in Quarter 1 and 20 in Quarter 2. In the latest CLG statistical release this has been identified as a national trend with parental eviction accounting for 25% of all homeless acceptances and being the primary reason for loss of accommodation. In Leeds this figure is only 16%, well ahead of national performance in a period when the city's youth mediation service is going through the tender process. Year end SLP is only 74 and though for management information this is a substantial improvement on the figure of 139 recorded in 2008/09.</p>													
36	Local Indicator	LKI-RC1	Number of household collections missed per 100,000 collections	Refuse Collection & Waste Management	Quarterly Number	Fall	95.3 per 100,000 collections	95.3 per 100,000 collections	49 per 100,000 collections	33.81 per 100,000 collections	37.2 per 100,000 collections	Suspended (see notes below)	No Concerns with data
<p>Performance in the first five months of the year has improved significantly on the previous year with a marked change being noticed since February 2009. The number of misses reported through the call centre has reduced by approximately 50 calls per month in comparison to the same period in the previous year. We have had to temporarily suspend this indicator due to industrial action.</p>													